



Connect **in** Gippsland

conversation ◦ collaboration ◦ choice

Your Rights



If you have any concerns, please talk to us directly by contacting the coordinator in your area, or email:
connectingippsland@gippscasa.org



You have the right to

- Be treated kindly and listened to. This includes all people, no matter who they are or where they live.
- Feel welcomed and included.
- Have your privacy respected and your personal information kept private.
- Ask for an interpreter, and you can ask for a particular gender.
- Ask to talk to someone if you are not feeling comfortable.
- For us to act safely towards you.
- Get clear information about the service. Know what the service will do for you. This may include:
 - referrals to other services.
 - advocacy (someone to speak up for you).
 - support groups.
 - plans to help you connect with others.
 - have someone to talk to about what matters to you.
- Know how your information is being kept.
- Give feedback about the service. You can do this while you are a client or after you leave.